

Public safety sector plan



High level overview

The Public Safety Sector is responsible for rendering safety services to the people of Johannesburg. These services include crime prevention, by-law enforcement, road traffic management, as well as emergency and disaster management services. The departments held accountable for implementation of these services are the Johannesburg Metropolitan Police Department (JMPD) and the Emergency Management Services (EMS).

In fulfilling these responsibilities both departments are required to perform their functions in accordance with certain prescribed acts, regulations and by-laws which guide and inform strategies, policies, procedures and practices. These obligations largely define the nature in which the departments need to conduct its business. The following are some of the key pieces of legislation that govern the core functions of the Public Safety Sector.

The JMPD is mandated to provide crime prevention, by-law enforcement and road traffic management services. The following are some of the key pieces of legislation that govern the core functions of the JMPD:

- Criminal Procedure Amendment Act [No. 42 of 2003];
- National Prosecuting Authority Amendment Act [No. 61 of 2000];
- White Paper on Safety and Security, 1998;
- Administration Adjudication of Road Traffic Offences Act (AARTO);
- Prevention of Organised Crime Act [No. 121 of 1998];
- The Constitution of the Republic of South Africa, 1996;
- South African Police Service Act 68 of 1995; and
- The City of Johannesburg By-laws.

The EMS is mandated to provide fire safety, disaster management and emergency medical response services. The following are some of the key pieces of legislation that govern the core functions of the EMS:

- Disaster Management Act of 2002;
- Gauteng Ambulance Act, 2002;
- The Constitution of the Republic of South Africa, 1996;
- Fire Brigade Services Act;
- The City of Johannesburg By-laws;
- Health Professions Council of South Africa;
- SANS 10090 and NFPA; and
- Sports and Events Bill.

In 2006 the Public Safety Sector set itself a vision to build a city where lives, property and lifestyles are safe and secure so that residents and businesses can live and operate free from crime, threats to public safety, personal emergencies and disasters. The sector further set strategic objectives and identified programmes that would facilitate the realisation of this vision.

Over the past three years the sector's primary focus has been on improving the compliance with traffic and by-law regulations reducing the levels of crime, road fatalities and by-law infringement. Also responding to emergency services and conducting education/awareness campaigns on crime, traffic, by-laws and emergency management.

Below is a summary of some of the key programmes/initiatives that the Sector has embarked on:

External management of the built environment – by-law enforcement

Specialised enforcement operations have been conducted by the JMPD dealing with street traders, advertising and signage, waste management, and illegal connections.

The JMPD partnership with City Parks resulted in the development and implementation of 27 park safety plans; establishment of law enforcement teams, comprising park wardens and metro police officers assigned to conduct joint patrols in and around 2 000 parks and open spaces.

The partnership with City Power has resulted in specialised teams established to deal with illegal connections and theft of cable.

In addition the JMPD also participates in multi-agency operations coordinated through the city's Development Planning and Urban Management Department. These operations focus on joint inspections of liquor outlets, bad buildings, secondhand dealers and scrap metal dealers to name but a few.

The enforcement activities resulted in over 600 multi-agency compliance inspections conducted at liquor outlets, secondhand dealers and scrap metal dealers. The number of fines issued for all by-laws 64 000, Illegal street trading 17 816, Illegal posters and signage 3 664, Waste management 4 337 and Illegal connections 7 989.

Crime prevention

The JMPD has established and trained specialised crime prevention units. These units include:

- The K9 Unit for detection of drugs and bombs;
- The crime intervention unit who support the SAPS in undercover operations;
- The CCTV response team, which comprises members from the JMPD and SAPS who patrol and respond to incidences of crime in areas of coverage; and
- In addition the JMPD has complemented the SAPS 10111 response team with dedicated members.

The JMPD has also established a fully operational CCTV Control Centre in the Inner City, with 231 CCTV Surveillance cameras being monitored and six patrol vehicles and 200 foot patrollers forming a reaction team. The City has experienced an overall reduction in incidence of crime in the Inner City by 3%. The effective deployment of CCTV cameras and the reaction teams have seen an increase in arrest for murders, assault GBH, theft out of motor vehicles and theft of vehicles.

Targeted enforcement operations have been conducted at reducing crimes linked to, liquor, firearms, drugs and organised crime, as well as the trio crimes, business and residential robberies and hijacking.

Joint operations between the JMPD, SAPS and other law enforcement agencies has resulted in 19 107 arrest for all criminal activities, 3 502 arrests for illegal possession of firearms 12 895 arrests for drunken driving.

Targeted patrols have been deployed at transport nodes, pension pay points shopping malls to reduce criminal attempts against women.

In addition to the enforcement operations conducted and deployment of specialised units, the JMPD has conducted more than 100 safety education and awareness campaigns across the city.

Road traffic management

The JMPD has established and trained specialised teams. These teams include:

- The 54 Squad who have the capability to reconstruct fatal road accidents and determine probable causes of accidents;
- The High Speed Unit, who are equipped with modified high-performance vehicles and who are skilled at high-speed chases; and
- The crowd control and events unit who are trained at applying various techniques when securing premises; road closures and traffic diversions, managing marches, and managing international and national events.

The JMPD has introduced a number of innovative technological advancements in undertaking its road traffic policing functions; these include:

- The application of the Number Plate Recognition System has aided the department to apprehend offenders in possession of a stolen vehicles or where there is a warrant of arrest;
- The shift from a paper-based learner licence testing to an electronic testing system at the Langlaagte offices, which has aided the enhancement of the testing process;
- The introduction of speed cameras at key strategic points, which has contributed to the reduction of road accidents and improved the levels of traffic compliance on our roads;
- The introduction of convenient easy pay/mobile pay-points for payment of fines and an SMS service which notifies registered users of outstanding fines; and
- The introduction of new technology used to prosecute offender for drinking and driving through the use of the Drager testing device and the establishment of the Drager Alcohol Centre.

The effective deployment of electronic and manual speed cameras at high-accident hotspots have resulted in more than seven million fines being issued for speeding, roadblocks and roadside checks have resulted in 353 000 fines for vehicle defects (unroadworthy vehicles), 15 000 fines for driver duties, and 107 020 fines for driving without a valid driver/learner licence. The application of the dragar alcohol system has aided the JMPD to effect more than 12 000 arrests for drunk driving.

The City continues to experience high levels of traffic throughout the day. To manage this situation, the JMPD has increased the number of officers deployed for point duty, as well as partnered with Outsurance to provide pointsman. Partnerships with businesses, such as Outsurance have enhanced the JMPD's capabilities to deal with Traffic Flow Management.

The JMPD has successfully been able to contribute to the reduction of road fatalities by 15% over a three-year period. The reduction in road fatalities can be attributed to the increased road policing enforcement activities and safety education and awareness campaigns that are conducted annually across the city.

Disaster management

In terms of managing possible disasters in the City, the sector has conducted a comprehensive risk assessment, identified high-profile threats and implemented relevant action plans. All wards have fully established community emergency response teams. As part of the early warning system partnerships have been established with various stakeholders such as SABC, SA Weather Services and Primedia, so that proactive actions may be taken prior to any possible major disaster.

Response times to reported incidences

The sector has also made it a priority to reduce the time it takes to respond to a call for service. Currently the response for ambulance service (Priority 1 calls) is 12 minutes, traffic and crime-related incidences 20 minutes, and response time for areas covered by CCTV 9 minutes. The Home Finder Project was also piloted in Ivory Park, where 40 home finder gadgets were installed at street intersections and shacks in order to easily locate houses and thereby reduce response times.

Awareness campaigns

The sector has facilitated awareness and education campaigns with communities and business on crime, traffic, by-laws, emergencies and disasters. One of our major programmes is the Karabo Gwala Seasonal Safety Campaign which is aimed at educating community members on the dangers of veld fires, rubbish fires, use of paraffin stoves and mbawulas, and of young people playing with fire. The Sector has experienced a drastic reduction of fires and drownings in particular risk areas.

Partnerships

The sector has also partnered with a number of departments in the City. These include partnerships with City Parks where we have seen the effective development and implementation of 27 park safety plans with joint patrols of the

City's parks by park wardens and metro police officers. Partnerships have also been forged with City Power to reduce illegal connections, and with Development Planning and Urban Management to address service delivery issues as they relate to a safe urban environment.

2010 FIFA Soccer World Cup

The sector continued to prepare and equip itself in order to fulfil its safety and security responsibilities to the City whilst hosting the 2010 FIFA Soccer World Cup. The Sector conducted multiple simulation exercises during major events, and concluded the Confederations Cup with some minor challenges which have been acknowledged as lessons learnt. Plans to mitigate these challenges have been addressed.

Inner city

The sector commits to:

- Continued focus on safety and security in the inner city;
- Meeting the commitments in the Inner City Charter; and
- To undertake enforcement activities as it relates to the Inner City Integrated Safety and Security Plan.

Priorities, action plans and champions have been identified for the inner city. These include:

- Bas buildings (Legal and Compliance);
- Liquor (Liquor Licensing Unit);
- Stolen goods (SAPS);
- Taxis and transport (JMPD);
- Hostels and informal settlements (Region F); and
- Informal settlements (Metro Trading Company).

A working group has been established to monitor the implementation of the action plan. More recently, the sector's partnership with the Development Planning and Urban Management Department has seen the development of an Integrated Inner City Safety and Security Plan. By the end of the 2010/11 financial year the Sector plans to assist regions and develop safety and security plans. These plans incorporate crime prevention through environmental design principles and the City safety strategy methodology. It is anticipated that the implementation of these plans will see further compliance with regulations and the creation of a safer urban environment.

Core public safety personnel

In order to facilitate the delivery of our commitment, the sector has increased its uniformed personnel and resources (over a period of three years), fire-fighters/EMT by 600, metro police officers by 1 500 and ambulances by 40. With the increased personnel and resources it is anticipated that the sector will move even closer to attaining its vision.

Five-year promise

Overall the sector has made significant progress towards meeting its commitments to the City's citizens. However in light of the recent financial challenges and the hosting of the 2010 FIFA Soccer World Cup, some refinements have been made around the targets. In most cases the timelines of projects have been extended. The appointment of additional metro police officers and fire-fighter/EMT will be made as and when the City's financial situation has improved and funding is made available.

Current interventions will be concluded due to the 2010 FIFA Soccer World Cup. The five-year objectives and programmes will remain the same and the Sector will continue to strive to meet these objectives:

- Improved city-wide compliance with regulations designed to enforce a safer urban environment;
- Reduce incident of crime by seven to 10% over a five-year period;
- Reduce the incidents of crimes against women and children by 7% to 10% over a five-year period;
- Reduce road fatalities by 30% over a five-year period;
- Reduce pedestrian fatalities by 30% over a five-year period;
- Greater compliance to road traffic regulations and road safety practices;
- Enhanced economic efficiencies through traffic mobility;
- A proactive well-capacitated disaster management and emergency response maintained at 100% state of readiness;
- Communities aware of dangers and empowered to assist in mitigating disasters;
- Efficient and effective response to emergency incidents; and
- Vigilant custodianship of safety prescripts.

Public safety sector indicators

The Public Safety sector indicators is informed by the five-year strategic objectives of building a city where life, property and lifestyles are safe and secure so that residents and businesses can live and operate free from crime, threats to public safety, personal emergencies and disaster.

Indicator	Five-year target (2006/11)	Progress against the five-year target (accumulated)	2009/10 delivery agenda
Number of FF/EMT	778	278 (to date) 250 recruited for 2008/09	250
Number of ambulances	60	16 delivered 25 for 2008/09	19
Number of Metro Police Officers (MPOs) employed by 2010	4 000	Recruited an additional 500 MPOs who commenced training in July 2008 which will bring the number of MPOs close to 3 000 by the end of December 2008	Recruit and train an additional 1 000 MPOs (appointments will be made based on availability of funds)
Percentage development and implementation of a Safety and Security Readiness Plan for the 2010 FIFA Soccer World Cup	100%	Safety and Security Readiness Plan fully development and total of ten joint simulation and 28 practice sessions (service animals) conducted	Implement the Safety and Security Readiness Plan during the 2009 FIFA Confederations Cup and 2010 FIFA Soccer World Cup
Reduce incidence of crime across the City	7-10%	4% reduction in 2006/07 financial year 0,68% increase in 2007/08 financial year	7 to12% reduction
Average time taken to respond to incidents of crime in areas covered by CCTV (inner city)	10 minutes	11 minutes	10 minutes
Percentage city area covered by CCTV (CCTV footprint)	100% of the inner city	216 CCTV cameras installed and monitored Response teams put in place	Link existing CCTV infrastructure of SANRAL, JRA and private sector to CCTV control room
Improving turnaround times for vehicle licensing transaction	30 minutes	43 minutes in 2006/07 19 minutes in 2007/08	15 minutes
Number of by-law cases prosecuted	40 000	8 555 cases in 2006/07 18 212 cases in 2007/08 Target of 20 00 cases in 2008/09	20 000
Average time taken to respond to serious road accident across the city	15 minutes	27 minutes in 2006/07 20 minutes in 2007/08 Target of 15 minutes in 2008/09	15 minutes
Percentage reduction in the number of annual road	30%	12% in 2006/07 11% in 2007/08 Target of 205 in 2008/09	25%

Challenges and opportunities

The current radio communication systems used by the JMPD and the EMS is obsolete and non-compatible with the Tetra Communication System of SAPS. Due to budgetary constraints the Sector has not been able to procure the Tetra System. However, the Sector will endeavour to pursue alternative funding where possible. Without the new system it is extremely difficult to communicate between JMPD, EMS, SAPS and CoJ departments.

Due to financial constraints the target of 4 000 MPOs will not be achieved by 2010. It is believed, however, that by improving productivity and efficiencies of the existing officers the JMPD will manage to provide its services with its existing resources, less attrition. It is not known what the effect of renewal of licences at the Post Office will be on income. This matter will be addressed with Province and every effort will be made to make up the shortfall.

With the increasing demand for emergency services in the City it becomes necessary for both departments to engage in an even more proactive approach in order to achieve its mandate. The increasing demand for emergency services is exacerbated by the rapid increase in population figures due to in-migration, increase in crime, illegal trading, illegal occupation of buildings and open spaces, and a rapid increase in the number of major events held in the City.

Although it remains imperative to ensure that adequate capacity exists to respond to any emergencies and disasters that may emerge, it remains critical that proactive community empowerment is explored. This approach will significantly reduce emergency calls therefore creating safer communities. Through its volunteer programme EMS continues to make this approach a reality and creating a safer city. This is also viewed as a mitigation mechanism which enhances disaster management preparedness for the City.

The funding for ambulance services comes from province in the form of subsidies, and additional revenue is generated from ambulance fees. The fire, disaster management and support services component is funded directly by the City by means of rates and taxes.

It is important to note that the demand for emergency services is increasing faster than revenue collection. This can be attributed to the profile of the customers that are categorised as indigent and are subsidised by the City in terms of the social package. This category includes:

- Children that are six years and younger;
- Maternity patients; and
- Uninsured patients that have been registered with the City as indigents.

One of the emerging challenges, that remains unclear and therefore unresolved, is the provincialisation of ambulances. Although this issue has been on the table for more than four years there seems to be minimal progress despite the takeover programme being defined. This negatively impacted on employee morale as well the resourcing of this critical component in terms of staffing and vehicles. The City's decision to procure its own ambulances will assist the City in not only mitigating the risks regarding events but also to close the gap with regard to response vehicles. It should be mentioned that EMS last received ambulances from GPG in late 2006.

Events, escorts (funerals and VIP) and other major functions around the City further deplete already scarce emergency resources. The JMPD and EMS are required to ensure the safety of all people who attend these events and functions leaving other areas short of resources to attend to emergency situations that may arise. Ways to address the growing demand for these services are being explored such as charging organisers for the service and providing a supervisory role over private security and emergency personnel.

Response to emergencies remains a challenge for both departments. EMS in particular has been experiencing challenges around the turnaround times particularly for areas like Orange Farm and Diepsloot which affect the quality of service rendered. This is mainly due to the lack of health facilities in these areas resulting in prolonged mission times for EMS. In addition most ambulances have travelled over 200 000 km resulting in ambulances being at the workshop most of the time thus stretching the few ambulances available to respond to incidences.

Strategic priorities

The sector has prioritised the following strategies for the 2010/11 financial year in line with the resources that will be available for the financial year 2010/11:

JMPD priorities

To fulfil the legislative mandate of the Metro Police Department and the commitments made to communities:

- Crime prevention;
- By-law enforcement; and
- Road traffic policing.

Strategic projects

The nature of the project (international event) and mayoral priority:

- 2010 FIFA Soccer World Cup; and
- Inner city.

EMS priorities

2010 and beyond (spectator/events/visitor safety) programmes:

- Compliance inspections – across the City – stadia, hotels, accredited B&Bs, etc);
- Strengthening the events inspectorate;
- Citizen/visitor awareness – CPR training, stadia/spectator safety programme (DVD-evacuation, CPR, etc.);
- Investing in mobile command center(s) to bridge gap between JCC and disaster center legislated requirements; and
- Long term – City's Joint Command Center.

Community safety

Reducing risks, for example:

- Children injury
- Fires
- Seasonal water-related and medical emergencies: Karabo Gwala Safety Awareness programmes (summer and winter risks), that is:
 - CERT – Community Emergency Response Teams (ward-based);
 - SERT – School Emergency Response Teams risk watch adopted in Gauteng schools life-skills curriculum;
 - BESAFE centres; and
 - Law enforcement (e.g. bad buildings and reduction of road fatalities).

Disaster management programmes

Early warning, response and relief, recovery and rehabilitation with the following Key focus areas:

- Ward-based community preparedness, e.g. Soweto;
- City's disaster fund;
- Capacitation and specialised skills; and
- Disaster centre (JCC– JRA versus comprehensive City Centre).

Specialised programme emergency response improvement programme/traffic management

- Improve efficiencies (call centre) and response value chain; and
- Other models, e.g. private sector sponsorships, franchising, etc.

Inter-governmental relations

As part of the Inter-governmental Relations Programme EMS and JMPD engaged with critical stakeholders like the Gauteng Provincial Government (Health Department), the Department of Local Government, the South African Police Service and the Department of Community Safety. One of the important issues discussed with Provincial Health is the provincialisation of ambulances, capacitation of the ambulance service ahead of the 2010 FIFA Soccer World Cup.

Relations with stakeholders such as Joburg Tourism have been strengthened particularly with regards to preparations of 2010 FIFA Soccer World Cup on service readiness and compliance of accommodation facilities.

In relation to the Department of Community Safety some of the discussions include the development of joint 2010/11 programmes, signage, consolidation of the school safety programme, social crime prevention programmes, bad buildings and joint simulation programmes. Further engagement will be held to improve the value of the programme.

In the course of service delivery and various scheduled interactions with the community the community raised various issues that need attention and therefore incorporation into the sector planning processes. The following are some of the key issues raised during the community engagement processes:

- Additional ambulances;
- Stricter by-law enforcement;
- Improvement in response times to medical, crime and traffic emergencies;
- High levels of crime;
- Improved participation in Community Police Forums;
- Improved traffic flow management; and
- More police visibility.

Public safety sector plan

Five-year strategic objectives	IDP programme and key achievements (accumulated to date)	2010/11 delivery agenda
<p>An orderly and safe urban environment</p>	<p>Safe and secure urban environment</p> <ul style="list-style-type: none"> • Roll-out of Joburg City Safety Programme methodology through the development of the JCSP Toolkit • One set of safety design guidelines for developers and home-owners (CPTED) • Conducted compliance inspections of liquor outlets, second-hand good dealers and scrap metal dealers • Input into the proposed liquor bill 	<p>Safe and secure urban environment</p> <ul style="list-style-type: none"> • Continue the roll-out of the Joburg City Safety Programme methodology in the City of Johannesburg with CoJ role players and stake holders • Train role players on the toolkit • Development of regional integrated safety and security plans for the seven regions
	<p>External management of the built environment components plan</p> <ul style="list-style-type: none"> • Focused law enforcement operations • (Municipal court cases prosecuted – 64 000) • By-law citations issued: <ul style="list-style-type: none"> – Illegal street trading – 17 816 citations – Illegal posters and signage – 3 664 – Waste management – 4 337 – Illegal Connections – 7 989 • Dedicated law enforcement teams established to address park safety, illegal connections (water and electricity) • Dedicated park safety unit has been established and 27 park safety profiles and safety plans were developed • CPTED interventions at parks for parks safety plans • Development of an Integrated Inner City Safety and Security Plan 	<p>External management of the built environment components</p> <ul style="list-style-type: none"> • Intensify focused law enforcement as it relates to <ul style="list-style-type: none"> – Illegal street trading – Illegal dumping and littering – Illegal postage and signage – Illegal connections (water and electricity) – Parks patrol • Assign dedicated resources to respond to infringements identified through CCTV • Assign dedicated resources to implement deliverables of the Inner City Charter and Integrated Inner City Safety and Security Plan
	<p>Community outreach component</p> <ul style="list-style-type: none"> • Continue to conduct awareness programmes relating to: <ul style="list-style-type: none"> – Road safety – Social crime prevention – City by-laws to all multi-cultural groups, NGOs, business stakeholders, taxi industries, schools, churches • Provision of funeral escort services • Improved participation with community policing forums 	<p>Community outreach component</p> <ul style="list-style-type: none"> • Develop and implement schools safety plans • To enhance and sensitise communities awareness levels with regard to social crime prevention issues and facilitate access to services • To encourage reporting of cases • To assist with the establishment, strengthen and sustain community safety forums • Implement social crime prevention activities at ward level • To support the establishment of youth desks to implement Social Crime Prevention programmes affecting young people • To reform the outlook of youth in relation to drugs and create safer and drug free communities

Five-year strategic objectives	IDP programme and key achievements (accumulated to date)	2010/11 delivery agenda
<ul style="list-style-type: none"> To ensure that the business and residential citizens of the City conduct their everyday life free of the fear of crime and violence To reduce the incidence of crimes against women and children 	<p>Crime prevention</p> <ul style="list-style-type: none"> An Integrated Inner City Safety and Security Plan has been developed which creates a structured and targeted approach to enforcement Lighting master plan developed for Joubert Park Youth (850) at Risk Project implemented New CCTV footprint developed and implementation plan Increased the CCTV cameras to 216 Conducted focused crime prevention interventions: <ul style="list-style-type: none"> 102 Major crime interventions with the SAPS 	<p>Crime prevention</p> <p>Intensify focused joint interventions (Alcohol, drugs, firearms and organised crime, trio crimes, highjacking and business and house robberies):</p> <ul style="list-style-type: none"> Roadside check points Joint strategic roadblocks Stop and search operations Undercover operations Building searches Compliance inspections to second hand dealers, scrap metal dealers and panel beating shops Continue to strengthen response capacity in CCTV coverage area – inner city
	<p>Women and child safety</p> <ul style="list-style-type: none"> Two women and child safety audits conducted (Rabie Ridge and Protea South) Introduced Interventions at parks, transport nodes, bad buildings and public open spaces Trained metro police officers in victim support Conducted safety awareness campaigns targeted at vulnerable groups (women, school-going children and the elderly) in collaboration with Department of Community Safety Increased visibility of metro police officers at places where vulnerable groups conduct their business or places of entertainment (e.g. perimeter of pension pay points, shopping malls) 	<p>Women and child safety</p> <ul style="list-style-type: none"> Conduct additional women and child safety audits Address safety threats raised in women and child safety audits Continue to ensure high visibility at pension pay points, transport nodes, schools, shopping malls and other places of entertainment Train additional MPOs in victim support Continue to conduct safety awareness campaigns targeted at vulnerable groups (women, school-going children and the elderly)
<ul style="list-style-type: none"> Reduce incidence of road accidents and pedestrian fatalities Greater compliance to road traffic regulations and road safety practices Enhance economic efficiency through traffic mobility 	<p>Traffic safety enforcement and traffic flow management</p> <ul style="list-style-type: none"> Reduced road fatalities by 15% Conducted targeted roadblocks in order to reduce the number of accidents in which driver impairment is a factor Continue with electronic speed enforcement operations Increased “smart roadblocks” to apprehend offenders with outstanding fines and warrants of arrest Conducted roadside check points to check driver and vehicle fitness Participated in road safety awareness campaigns with the Road Traffic Management Corporation 	<p>Traffic safety enforcement and traffic flow management</p> <ul style="list-style-type: none"> Further reduce road fatalities by 30% Intensify interventions to apprehend offenders: <ul style="list-style-type: none"> Reckless and negligent driving and speeding Unroadworthy vehicles Non-compliance for transporting hazardous goods Driving under the influence of alcohol Driving without valid driver’s licence Deployment of vehicle patrols and pointsmen at high-accident locations Plan and execute more roadblocks and roadside check points Improved response to accidents and traffic flow Plan and execute more roadblocks and roadside check points

Five-year strategic objectives	IDP programme and key achievements (accumulated to date)	2010/11 delivery agenda
	<ul style="list-style-type: none"> • Enforcement outputs: <ul style="list-style-type: none"> – 7 350 212 Fines issued for speeding violation – 353 000 fines issued for vehicle defects – 15 000 fines issued for driver duties – 107 020 fines for driving without a valid driver/learner licence 	
<p>A proactive well-capacitated disaster management and emergency response maintained at 100% state of readiness</p>	<p>Disaster Management Programme</p> <ul style="list-style-type: none"> • Comprehensive City's risk assessment completed and high-profile threats identified • Incident Management Policy on response and relief in place and approved by Council • All wards have fully established community emergency response teams • The total number of volunteers (in compliance with the FIFA requirements) increased to 2 421 against a target of 2000. Volunteers are from all the City's regions, i.e. A to G • Weather service provides warnings as part of early warning system and partnerships have been established with the SABC and Prime Media • GIS system and plotting 100% operational • Established partnerships with the SABC and Prime Media to enhance the early warning system 	<p>Disaster Management Programme</p> <ul style="list-style-type: none"> • Establishment of joint command centre with a long-term view of establishing the City's Joint Command Centre • Implementation of the Citizen Disaster volunteer corp • Identification and development of Community-based Disaster Risk Prevention Programme • 100% Implementation of the emergency communication network • Continue with testing the state of readiness for the top ten identified risks. • Strengthen disaster fund partnership and mobilisation for funding • Continue with implementation of the early warning system
<p>Communities aware of dangers and empowered to assist in mitigating disasters</p>	<p>Community Disaster Mitigation Information Programme</p> <ul style="list-style-type: none"> • Karabo Gwala seasonal campaigns were conducted in different locations according to incidents. Focus areas included road and pedestrian safety, water safety, and fire safety • Draft City's Injury Prevention Programme framework completed • Juvenile Fire Setter Programme established to educate youth about dangers of playing with fire • Safe paraffin, stoves and candle campaigns were conducted as part of the Fire and Energy Use Management Programme in high-risk informal settlements 	<p>Community Disaster Mitigation Information Programme</p> <ul style="list-style-type: none"> • Roll-out of Karabo Gwala a community safety campaign • Promoting safer sources of energy for cooking, heating and lighting • Implementation of the City's Injury Prevention Programme • Implementation of an early warning system • Implementation of Waste/Veld Fire Reduction Programme • Continue to implement the Fire Prevention and Energy Use Management Programme in high-risk informal settlements

Five-year strategic objectives	IDP programme and key achievements (accumulated to date)	2010/11 delivery agenda
Efficient and effective response to emergency incidents (100%)	<p>Emergency Response Improvement Programme</p> <ul style="list-style-type: none"> • A total of 1 169 FF/EMT was recruited • 33% completed successfully as planned • Twinning agreements with other Municipalities in place, e.g. Matola and Greater Sekhukhune • There were 880 reservists recruited • Six fire stations were renovated as part of the facilities revitalisation programme which will include replacement/ revitalisation of equipment and facilities • Home finder project was piloted in Ivory Park where 40 home finder gadgets were installed on street intersections and shacks. Articles were published in all Caxton newspapers 	<p>Emergency Response Improvement Programme</p> <ul style="list-style-type: none"> • Procurement of the mobile data dispatch system network (TETRA) to improve emergency response • Continue with implementation of the Twinning Agreement Programme of action • Ensure 100% operational status of the Professional Reservist Association with additional skills • Procure ambulances (28) and specialised vehicles to address the risks associated with response times and events in the City • Building of additional fire station • Ensure 100% operational capacity of the Urban Search and Rescue (USAR) task team • Fire station renovations as part of the Facilities Revitalisation Programme. • Improve the skills for CBRN (Chemical, Biological, Radiological and Nuclear) • Implementation of the three-year Equipment Replacement Programme (including 25 equipment kits)
Vigilant custodianship of safety prescripts	<p>Improve compliance to by-laws</p> <ul style="list-style-type: none"> • 100% finalisation of the swimming pool by-laws (published on 2 April 2009), with public participation process under way • Fire investigations unit initiatives under way • 47% Improvement in building safety standard compliance levels in the inner city was achieved in an effort to reduce unsafe buildings • Events management section has just been established and will be capacitated. Events Bill and other related laws are used for events 	<p>Improve compliance to by-laws</p> <ul style="list-style-type: none"> • 100% compliance of all 2010 match and training venues to safety prescripts • Promote awareness and compliance to swimming pool by-laws • Ensure fully functioning fire forensic unit in fire safety • Ensure improvement of buildings safety standards compliance in the inner city and city-wide • Enforce compliance to early warning system (smoke detectors) in submission of residential occupancy building plans • A completed study of the extent of exposure by the City to hazardous material, and put in place intervention mechanism

Training and Development and Wellness of Public Safety Personnel during 2009/10

The Public Safety Sector places high emphasis on training and development and wellness of its employees and acknowledges the effect it has on service delivery. In order to realise the delivery agendas, the Public Safety Sector has ensured that its Police Officers and Emergency Personnel are equipped with the necessary skills. During the period July 2009 to December 2009 the sector has undertaken the following training.

Training courses	Number staff trained
JMPD	
Driver Training	75
Scorpion Off-Road Training	62
FIFA by-law Training	271
By-Law Training	83
Domestic Violence	116
Accident Recordings	16
Customer Care	79
Service Dog Course	10
Explosive Detection Dog Course	35
Narcotic Detection Dog Course	7
Learner Instructors for Dogs	1
Equestrian (In-service)	24
Driver Training	68
Scorpion Off-Road Training	72
FIFA by-law Training	415
Domestic Violence	130
Customer Care	151
First-aid and Fire Fighting Course	14
Service Dog Course	10
Explosive Detection Dog Course	9
Narcotic Detection Dog Course	7
Learner Instructors for Dogs	1
Explosive Detection Dog (In-service)	8
Equestrian (In-service)	15
EMS	
AEA course	108
AEA refresher	21
Basic Ambulance course	36
Critical Care Assistant Course	35
Driver Operator	30
Fire Fighter 1	46
Fire Fighter 2	25
Fire service Instructor	10
Hazmat Awareness	14
Industrial & Agricultural rescue course	18
Tool technician	15

It is planned that the Sector will develop a Work Skills Plan (WSP) for the JMPD and EMS by May 2010. The WSP will address the skills set to be developed in the 2010/2011 financial year.

The Sector also encourages the use of the employee wellness programmes on offer by the City of Joburg. Employees have attended HIV and AIDS workshops, participated in personal counselling sessions to deal with issues of marital problems, retirement, family problems, depression, alcohol and drugs, workplace conflict, among others. It is planned that the wellness programmes will continue to focus on the same format and activities as that of 2009/10.

Conclusion

In conclusion, the sector will endeavour to have undertaken its responsibilities with regards to safety and security in order to ensure a successful 2010 FIFA Soccer World Cup:

- Reduced crime by 7 to 10% and road fatalities by thirty percent;
- Improved compliance to by-laws; and
- Special emphasis on educating the public on preventative measures to take with regards to crime, traffic, by-laws, emergencies and disasters.

Given the financial constraints faced by the City, the sector will endeavour to deliver on the above in line with the resources available. Largely, the Sector Plan is aligned and seeks to achieve the ideals and strategic principles of the City's growth and development strategy, the mayoral priorities as well as the other feeding documents like the City safety strategy. The revisions of this plan has further taken into account the alignment issues with regard to other departments in the City, its entities, as well as provincial and national priorities relating to the core business of the sector.